



TEXAS DEPARTMENT OF AGRICULTURE
COMMISSIONER SID MILLER

OCT 17 2017

October 12, 2017

Mr. Don Bates
Golden Plains Community Hospital
100 Medical Drive
Borger, Texas 79007

Dear Mr. Bates:

On November 16, 2017, communities from across the country will celebrate National Rural Health Day in recognition of the remarkable accomplishments that have been achieved in rural healthcare over the past year.

In support of this recognition, the Texas State Office of Rural Health (SORH), the National SORH, and iVantage Health Analytics have identified hospitals that have excelled in performance and patient care. Per the Hospital Strength INDEX, Texas has far more than its fair share of the acute care hospitals in the country that are ranked in the top quartile of performance based upon Quality, Outcomes, and Patient Satisfaction and we have your hospital to thank for assisting in that designation.

Congratulations to Golden Plains Community Hospital for being recognized for their **Excellence in Patient Satisfaction**. Sharing this information with your staff, board, and community is a great way to celebrate National Rural Health Day and to highlight all of the great work that is occurring at your facility.

If you have any questions regarding the Hospital Strength INDEX data you can contact Hunter Clark at (207) 518-6700 or by email at HClark@iVantageHealth.com.

Again, congratulations on your recognition!

Sincerely,

Trenton Engledow
Director, State Office of Rural Health